

WESLEY ELLIS

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1417 Westwood Road Charlottesville, VA 22903

COVER LETTER

Dear Hiring Manager,

I am writing to express my strong interest in joining your organization. With extensive experience in cloud technologies, network engineering, and system administration across multiple enterprise environments, I am well-qualified to contribute to your IT operations and drive technological innovation.

My recent achievements include:

- Architected cloud computing environments, including comprehensive management of services, CDN, certificates, and identity management
- Led enterprise-wide security solutions deployment, demonstrating strong incident response capabilities
- Maintained exceptional compliance rates while supporting critical infrastructure
- Managed large-scale technology migrations and deployments across diverse platforms
- Implemented and managed identity and device management solutions across complex environments
- Developed automated solutions using PowerShell and Python to streamline operations and enhance efficiency
- Established robust disaster recovery protocols and business continuity measures
- Created comprehensive documentation and training materials for technical teams

With experience in both government and private sector environments, I bring a deep understanding of maintaining strict security protocols while ensuring system availability. My background includes managing sensitive data, providing reliable on-call support for critical systems, and developing scalable solutions that align with business objectives. I excel at collaborating with cross-functional teams and translating complex technical concepts for diverse stakeholders.

Technical proficiencies:

- Cloud environment optimization and security management
- Network architecture and security implementation
- System monitoring and performance optimization
- Change management and documentation
- Incident response and problem resolution
- Infrastructure automation and scripting
- Enterprise system integration
- Project management and team leadership

I look forward to discussing how my experience aligns with your organization's needs and how I can contribute to your continued success.

Best regards,



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PROFESSIONAL SUMMARY

Senior Systems Engineer with 20+ years of experience specializing in enterprise endpoint management and cloud infrastructure. Expert in managing large-scale migrations, implementing Microsoft cloud solutions, and maintaining security compliance across global networks of 24,000+ devices. Proven track record of optimizing system performance while maintaining 95%+ compliance rates through Azure, MEM, and Intune implementations.

STRENGTHS AND EXPERTISE

Enterprise Systems: Azure, M365, Cloud Migration, Windows Administration

Security & Compliance: Microsoft Defender, RBAC, GPO, HIPAA compliance

System Administration: Active Directory, PowerShell, Python, SCCM

Endpoint Management: Intune, KACE, AutoPilot, System Center

Infrastructure: VPN, RDP, TCP/IP, Hyper-V, Windows Server

Project Management: Large-scale migrations, Team leadership, Training

PROFESSIONAL EXPERIENCE

SYSTEM ENGINEER III (Remote) | CompuCom | Sep 2019 - Present

At CompuCom, I work as a senior systems engineer focused on enterprise device management, cloud migration, and cybersecurity. I oversee 8,200 devices while ensuring a consistent 95% compliance rate and leading critical infrastructure projects. My role involves using tools like PowerBI, Hyper-V, PowerShell, and Quest KACE 1000 to streamline operations and minimize downtime. I define best practices and foster continuous improvement across system administration, patch management, disaster recovery, and endpoint security.

Key Achievements:

- Led Windows 11 migration for 10,000 devices with 3-person team
 - Maintained 95% compliance rate across infrastructure
 - Implemented Microsoft Defender and cloud security solutions
 - Achieved 100% Windows 10 upgrade compliance to Release 21H2
 - Developed PowerShell automation for streamlined administration
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SYSTEM ENGINEER / MIGRATION | CarMax | Nov 2018 - Sep 2019

At CarMax, I led the Windows 7 to 10 upgrade project for nearly 22,000 devices, including desktops, laptops, and cashier terminals nationwide. My work encompassed technology implementation, user training, and project management. I leveraged Office 365, KACE, and PowerShell automation to ensure timely and budget-conscious deployments while maintaining system integrity and security compliance.

Key Achievements:

- Orchestrated Windows 7 to 10 migration for 22,000 devices
- Automated driver/software deployments using KACE/PowerShell
- Managed Office 365 implementation and training
- Completed migrations within budget and schedule

TECHNICAL SUPPORT TEAM LEAD | General Dynamics/DXC | Jul 2014 - Nov 2018

At General Dynamics, I spearheaded IT support, leading Windows 10 implementation and advanced system administration initiatives. I enhanced client relations through direct engagement and continuous improvement programs while managing high-level system administration for key systems including KACE 1000/2000, Dell Networker, and Citrix solutions.

Key Achievements:

- Led Windows 10 implementation organization-wide
- Managed KACE, Networker, and Citrix enterprise solutions
- Implemented Snowflake Cloud and Okta SSO
- Enhanced client relations and operational excellence

SENIOR DESKTOP ENGINEER | General Dynamics/DXC | Oct 2011 - Jul 2014

As Senior Desktop Engineer, I advanced in server, AD, and network administration, focusing on data security and system enhancements. I managed server backups using Arcserve and Networker while playing a pivotal role in transitioning to IP phones using Cisco CUCM. Additionally, I maintained security camera systems and administered applications like Kofax 10 and Epicor.

Key Achievements:

- Implemented Cisco CUCM phone system transition
- Managed server backups using Arcserve/Networker
- Administered Kofax and Epicor systems
- Enhanced security infrastructure

EDUCATION & CERTIFICATIONS

Bachelor of Arts - Virginia Intermont College
3.8 GPA, Focus: Graphic and Web Design

Certifications:

- Microsoft Certified: Azure Administrator Associate (AZ-104)
- Google Cloud Platform Architecture
- CompTIA A+
- HIPAA Certified
- Active Secret Security Clearance

In Progress: Azure Solutions Architect Expert, Security+, Network+

REFERENCES

- **Edward Hutchens** (Former Colleague, Ntelos) | 434-882-0589
- **Richard Fain** (Former Colleague, General Dynamics) | 434-960-6664
- **David Mann** (Former Colleague, CarMax) | 540-641-0824
- **Abraham Nelson** (Former Colleague, General Dynamics) | 703-300-2162